

2022 HEEACT ——— 國際研討會 ■
VIRTUAL INTERNATIONAL CONFERENCE

The Development of Quality Assurance Agencies and the Trends in QA



高等教育品保組織的
發展與品保趨勢

2022.10.5 | TAIPEI, TAIWAN
• Webex視訊





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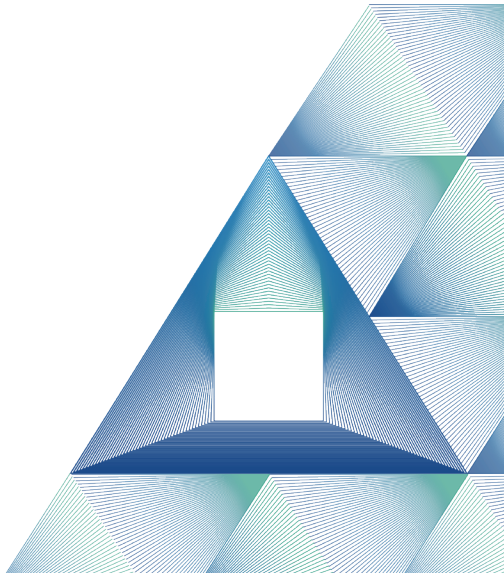
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Welcome Message

On behalf of the Higher Education Evaluation and Accreditation Council of Taiwan (HEEACT), it is our pleasure to welcome all the distinguished speakers and participants from around the world to the 2022 HEEACT Virtual International Conference. This year, the conference mainly focuses on “The Development of Quality Assurance Agencies and the Trends in QA.”

As the COVID-19 pandemic hit the world in 2020, it has greatly impacted the norm that we used to know. Quality assurance agencies need to adapt to the new norm that they have never done before. In terms of the accreditation process, for instance, online site visit now has become a new approach replacing on-site visit. Online site visit has seemingly saved QA agencies additional costs on reviewers’ traveling and a great amount of administrative workload. However, assuring the quality and purpose of the site visit remains to be our major responsibility and duty.

In the time of crisis, QA agencies across the world have been forced to evolve with a series of new methods to implement the accreditation. We could not help but wonder whether or not we would have changed the way of quality assurance in higher education permanently. Has the pandemic entirely shaped a new norm in our future? It is extremely crucial for all of us to distinguish the difference between emergency measures and long-term strategies.

All these factors reflect different challenges and opportunities that QA agencies in higher education must embrace and face in the future and beyond. For this reason, our conference includes two main sessions where we will address *Change & Development of International QA Agency* and *The Trends & Innovation in QA in Response to the Post-Pandemic Era*.

We are delighted to invite you to participate in each session. We are also looking forward to an outstanding conference with great QA experts, scholars and professionals from different countries through sharing of new perspectives and insights regarding the development of international quality assurance agencies and the future prospect of quality assurance of higher education particularly in the post-pandemic world.

Thank you for joining us in the 2022 HEEACT Virtual International Conference. We hope to see you all again next year.



Prof. Dr. Der-Tsai Lee
President, HEEACT



Prof. Dr. Fu-Hsing Lu
Executive Director, HEEACT

Conference Program

TIME	AGENDA
13:00-13:30	Meeting room opens.
13:30-13:40	<p>Opening Remarks</p> <p>• Representative of Ministry of Education, Republic of China (Taiwan)</p> <p>• Prof. Dr. Der-Tsai Lee President, Higher Education Evaluation and Accreditation Council of Taiwan (HEEACT), Taiwan</p>
13:40-13:45	Group Photo
13:45-15:15	<p>Panel Session I — Change & Development of International QA Agency</p> <p>Session Chair</p> <p>Prof. Dr. Angela Yung-Chi Hou Professor, Department of Education, National Chengchi University, Taiwan</p> <p>Speakers</p> <p>1. Prof. Dato' Dr. Mohammad Shatar Sabran CEO, Malaysian Qualifications Agency (MQA), Malaysia</p> <p>2. Prof. Ari Purbayanto Director, Badan Akreditasi Nasional Perguruan Tinggi (BAN-PT), Indonesia</p> <p>3. Dr. Shen-Li Fu Honorary President, Taiwan Assessment and Evaluation Association (TWAEA), Taiwan</p> <p>4. Dr. Jackson Chun-Chi Chih Chief, Evaluation and Training Division, Higher Education Evaluation and Accreditation Council of Taiwan (HEEACT), Taiwan</p>
15:15-15:20	Q & A
15:20-16:50	<p>Refreshment Break</p> <p>Panel Session II — The Trends & Innovation in QA in Response to the Post-Pandemic Era</p> <p>Session Chair</p> <p>Prof. Dr. Sheng-Ju Chan Distinguished Professor, Graduate Institute of Education, National Chung Cheng University, Taiwan</p> <p>Speakers</p> <p>1. Dr. Fukuda Hideki President, National Institution for Academic Degrees and Quality Enhancement of Higher Education (NIAD-QE), Japan</p> <p>Prof. Todayama Kazuhisa Visiting Professor, National Institution for Academic Degrees and Quality Enhancement of Higher Education (NIAD-QE), Japan</p> <p>2. Dr. Liang-Jenq Leu CEO, Institute of Engineering Education Taiwan (IEET), Taiwan</p> <p>3. Dr. Craig Thompson CEO, The International Centre of Excellence in Tourism and Hospitality Education (THE-ICE), Australia</p> <p>4. Dr. Hua-Chi Chou Chief, Project Division, Higher Education Evaluation and Accreditation Council of Taiwan (HEEACT), Taiwan</p>
16:50-17:00	Q & A
17:00	Closing Remarks / Group Photo
	End of Conference



Panel Session I

Change & Development of International QA Agency

Session Chair



Prof. Dr. Angela Yung-Chi Hou

侯永琪 教授

Professor/Associate Dean, College of Education, National Chengchi University, Taiwan

國立政治大學教育學院教授兼副院長

Angela Yung-chi Hou, is Professor of Higher Education and Associate Dean of College of Education, National Chengchi University, Taiwan. She served as Executive Director of Higher Education Evaluation & Accreditation Council of Taiwan from 2016 to 2021, Jan and Dean of Office of International Education, Fu Jen Catholic University from 2013 to 2016. She has been actively committed to quality assurance practices and international research for more than 15 years, including serving as Vice President & Board member of International Network of Quality Assurance in Higher Education (INQAAHE), Vice President & Board member of Asia Pacific Quality Network (APQN), and international reviewer of institutional and program accreditation in several countries, including UK, Hong Kong, Macao, Philippines, Mongolia, etc.

She specializes in higher education policy, quality management, internationalization, faculty development, and quality assurance of cross border higher education. She is in the service of Chief-in-Editor of Journal of Higher Education by Taiwan Higher Education Society, and Associate Editor of Journal of Asian Pacific Educational Review (SSCI) and several editorial boards of more than 5 academically peer-reviewed journals in higher education. Up to present, she has published more than 130 English and Chinese journal papers, articles, book chapters, reports and monographs in the areas of higher education policy, quality assurance, cross border higher education, internationalization, etc.



Panel Session I

Change & Development of International QA Agency

Speakers



Prof. Dato' Dr. Mohammad Shatar Sabran

CEO, Malaysian Qualifications Agency (MQA), Malaysia

馬來西亞學術資格鑑定局執行長

Professor Dato 'Dr. Mohammad Shatar Sabran was appointed as the Chief Executive Officer of the Malaysian Qualifications Agency (MQA) on February 8th, 2021. As an Agency under the Ministry of Higher Education (MOHE), MQA is the sole body that oversees and coordinates the quality assurance and accreditation of national higher education.

After receiving his Diploma in General Studies from Indiana University of Bloomington, USA, he pursued his Bachelor Degree and Master at Iowa State University, Ames, USA majoring in Community and Regional Planning. In 1999, he completed his doctorate in Leadership and Community Development from University of Missouri, Colombia USA.

His early career as top management started from Universiti Putra Malaysia when he was appointed as the Deputy Vice Chancellor (Student Affairs and Alumni) in 2013. Continuing to display credibility as a leader, he was later appointed as Vice Chancellor of Universiti Pendidikan Sultan Idris in 2017.

Recognised as one of the National Social Experts, he has delivered more than 800 talks and published more than 40 books related to motivation, leadership and community development. In addition, he is regularly invited as an international panelist; among them QS MAPLE 2019 (Middle East & Africa), QS APPLE 2018 (Asia Pacific) and Bett Asia in 2019 and 2018. Apart from being known as a social expert, he is also referred to as a soft skills expert by more than 20 institutions and government agencies besides being among the guests of Radio Televisyen Malaysia (RTM), Bernama and Astro Awani.



Apart from having a persona in his leadership, Prof Dato' Dr Mohammad Shatar has received various Awards nationally as well as internationally. Among them are the 'Extra Ordinary Performance Awards' from Iowa State University; Media Personality Award 2010; Gold Award, Innovation and Research in Counselling 2010; 'Anugerah Akademik Negara' 2011 (Teaching Field); Outstanding Intellectuals of the 21st Century 2012 by the International Biographical Center, England and also listed in the 2012 Who's Who in the World publication. In 2017, he is being awarded with the Outstanding Contribution to Education from the Golden Globe Tiger Awards based in Mumbai, India and in 2018, he received the International Education Awards (IEA 2018) from the Ink EduMedia Award for his contributions and supports in the field of education across Asia, South American and Africa.

He was also awarded the Darjah Indera Mahkota Pahang (DIMP) by His Majesty the Sultan of Pahang in 2014 and Darjah Kebesaran Negeri Perak Darul Ridzuan, the Darjah Dato 'Paduka Mahkota Perak (DPMP) on November 4th, 2018.



Panel Session I

Change & Development of International QA Agency

Speakers



Prof. Ari Purbayanto

Director, Badan Akreditasi Nasional Perguruan Tinggi (BAN-PT), Indonesia

印尼高等教育認可委員會執行長

ARI PURBAYANTO was born in Lampung, Sumatra, Indonesia on January 21, 1966. He attended elementary education at Seputih Raman Lampung until grade 4, then moved to Central Sulawesi until completed his middle and high school education. Higher education in the field of marine fisheries was completed at the Faculty of Fisheries, IPB University in 1989. After graduating from the undergraduate program, he was then appointed as a young lecturer at the Faculty of Fisheries, IPB University in 1990. He then received a Monbusho scholarship from the Japanese Ministry of Education for continuing the Master and Doctoral program in the field of Marine Science and Technology at Tokyo University of Fisheries, Japan from 1994 to 2000.

Upon his return from Japan, he actively carried out teaching, research, and community service tasks. Various research activities that he carried out received financial support from national and international research grants, such as Japan Science and Technology (JST), JSPS Core university program in fisheries science, integrated research grants, and incentive research grants from the Indonesian Ministry of Research and Technology, Food and Agricultural Organization (FAO), a strategic research grant from Ministry of Education and Culture, Lemelson Foundation USA, etc. From these research activities, more than 100 scientific publications have been published in national as well as international scientific journals, with 730 citations indexed on google scholar. In 2005 he invented the machine for separating fish meat and bone that has been implemented through community service activities. He got a professorship in the field of fishing technology from IPB University in June 2007 at a relatively young age.



In the field of higher education management and professional organizations, several important roles that have been and are being carried out include:

- Secretary of the Strategic Commission, Academic Senate, IPB University (2008-2012)
- Head of the Marine Fisheries Technology Study Program, Graduate School of IPB University (2010-2011)
- Coordinator of Government and Corporate Cooperation, Faculty of Fisheries and Marine Sciences IPB University (2007-2011)
- Assessor of the National Accreditation Board for Higher Education (2008-2021)
- Secretary to the Board of Professors of IPB University (2012-2014)
- Educational and Cultural Attache of the Indonesian Embassy in Kuala Lumpur Malaysia (2014-2019)
- Director of the Executive Board, National Accreditation Board for Higher Education (2021-2026)
- Vice President (ex-officio) ASEAN Quality Assurance Network (2020-now)
- General Chairperson of Indonesian Professors Association (2020-2024)
- Member of the Indonesian Academy of Sciences in the field of engineering (2020-now).



Panel Session I

Change & Development of International QA Agency

Speakers



Dr. Shen-Li Fu

傅勝利 教授

Honorary President, Taiwan Assessment and Evaluation Association (TWAEA), Taiwan

台灣評鑑協會榮譽理事長、義守大學榮譽校長

Dr. Shen- Li Fu is currently the Honorary President of I-Shou University. He is also the Honorary Chairman of Taiwan Assessment and Evaluation Association (TWAEA). He received " Award for Outstanding Contribution to Education" in India, 2012 and the "Education Leadership Award" in Singapore, 2013. In 2015, he was the first scholar in Taiwan who was awarded the "David Feldman Outstanding Contribution Award", then in 2019, he won the "Outstanding Contribution Award" from International Conference on Electronics Packaging (ICEP); in 2022, he won the 10th "Lifetime Education Contribution Award" from Venerable Master Hsing Yun. He founded I-Shou University and led the institution for 21 years. His dedication and commitment made I-Shou University an internationally renowned private university and made a lot of contributions to Taiwan's higher education.

Professor Fu is also committed to promote teaching quality assurance. While leading Taiwan Assessment and Evaluation Association (TWAEA)'s Project " Accreditation of Degree-granting Programs ", which assisted institutions in "Characteristics Development, Educational Quality Improvement and Self-improvement Mechanism Establishment". During his tenure as Chairman of TWAEA, he actively developed international policies; in 2018, TWAEA has cooperated with international evaluation agencies such as Japan's JUAA, Thailand's ONESQA, and European FIBAA to handle the " International Joint Accreditation " to enhance and promote the cross-border development of Taiwan's higher education.



Panel Session I

Change & Development of International QA Agency

Speakers



Dr. Jackson Chun-Chi Chih

池俊吉 研究員兼主任

Chief, Evaluation and Training Division, Higher Education Evaluation and Accreditation Council of Taiwan (HEEACT), Taiwan

財團法人高等教育評鑑中心基金會研究員兼主任

Dr. Jackson Chun-Chi Chih is Research Fellow and Director of Evaluation and Training Division in Higher Education and Accreditation Council of Taiwan (HEEACT). Dr. Chih Chun-Chi received his doctorate in education from National Taiwan Normal University in 2007, specializing in the areas of family education and higher education evaluation. His fields of study cover family education, higher education evaluation policies, higher education evaluation, and evaluator training. He has taught family life education, and family resource management at National Taiwan Normal University, Shih Chien University, and Open University. He has been actively devoted to higher education evaluation since 2007. He is also in the service of Chief-in-Editor of Evaluation Bimonthly.



Panel Session II

The Trends & Innovation in QA in Response to the Post-Pandemic Era

Session Chair



Prof. Dr. Sheng-Ju Chan

詹盛如 教授

*Distinguished Professor, Graduate Institute of Education,
National Chung Cheng University, Taiwan*

國立中正大學教育學研究所特聘教授兼學務長、
中華民國比較教育學會理事長

Sheng-Ju Chan, Distinguished Professor of Graduate Institute of Education and Dean for Student Affairs at National Chung Cheng University, Taiwan and served as Director for Quality Assurance Office of Higher Education Evaluation & Accreditation Council of Taiwan (HEEACT) from August 2018 to January 2021. He is the President of Chinese Taipei Comparative Education Society.

Professor Chan is an expert in international higher education and has published more than 90 articles and papers in well-known journals and books. His areas of special interest are higher education policy, comparative education and higher education management. He is executive member of the World Council of Comparative Education Societies (WCCES). While working at National Chung Cheng University, he ever served as Deputy Dean of Office of Research and Development, CEO of the International Master/Doctor Program in Educational Leadership and Management Development, and Section Chief of the Advanced Institute of Manufacturing with High-Tech Innovations (AIM-HI).

He has published widely in higher education and international development education. For his excellent academic record, he sits at the advisory board of Higher Education Research & Development, a prestigious journal published by Taylor & Francis. Specializing in education in East Asia, Professor Chan is the associate editor of the International Journal of Educational Development published by Elsevier and he is also the co-editor of a book series, Higher Education in Asia, supported by Springer. In addition, being actively engaging with the policy making and consultancy to Ministry of Education, he frequently helps to carry out commissioned research projects in higher education policy, management and finance.



Panel Session II

The Trends & Innovation in QA in Response to the Post-Pandemic Era

Speakers



Dr. Fukuda Hideki

President, National Institution for Academic Degrees and Quality Enhancement of Higher Education (NIAD-QE), Japan

日本獨立行政法人大學改革支援・學位授予機構董事長

Dr. Fukuda Hideki graduated from the Faculty of Engineering of Kyoto University in 1970. The same year, he joined Kanegafuchi Chemical Industry Co., Ltd. (currently Kaneka Corporation). In the design department that he was assigned to, he engaged in biochemical engineering, which was outside his area of expertise, and succeeded in establishing a Method of Highly Concentrated Cultivation of Baker's Yeast. Dr. Fukuda earned a Ph.D. in engineering from Kyoto University in 1980. He was a visiting research fellow at the University of Manchester from 1982 to 1984.

After serving in positions including Director of the Planning & Coordination Department in the Research Institute and Senior Researcher in the Engineering Research Laboratories of Kanegafuchi Chemical Industry, Dr. Fukuda joined Kobe University in 1994 as a professor in the Faculty of Engineering. He also served as Dean of the Organization of Advanced Science and Technology of Kobe University from 2007 and then as President of Kobe University for six years from 2009.

Dr. Fukuda took up his current position as President of the National Institution for Academic Degrees and Quality Enhancement of Higher Education (NIAD-QE) in April 2016.



Panel Session II

The Trends & Innovation in QA in Response to the Post-Pandemic Era

Speakers



Prof. Todayama Kazuhisa

Visiting Professor, National Institution for Academic Degrees and Quality Enhancement of Higher Education (NIAD-QE), Japan

日本獨立行政法人大學改革支援・學位授予機構訪問教授

Prof. Todayama Kazuhisa graduated from School of Letters of the University of Tokyo in 1982 and finished Course Works of Graduate School of Humanities of the same university, earning a Master of Arts (MA) from the University of Tokyo in 1989. From 1994 to 1995, He stayed in the United States to serve as overseas research fellow at the Center for Philosophy of Science of University of Pittsburgh and the Department of Philosophy at Princeton University.

After finishing the graduate studies in 1989, Prof. Todayama served in various positions at Nagoya University including Lecturer and Associated Professor at Institute of General Education and School of Informatics. He joined the same institution in 2003 as Professor in Graduate School of Information Science. His fields of research include philosophy of science, science and technology studies, and applied ethics.

Prof. Todayama took up his current position at Nagoya University as Professor of Graduate School of Informatics in 2017, and as Director of the Institute of Liberal Arts and Sciences in 2015. He has also been serving as Visiting Professor of the Research Department of National Institution for Academic Degrees and Quality Enhancement of Higher Education (NIAD-QE) since April 2015.



Panel Session II

The Trends & Innovation in QA in Response to the Post-Pandemic Era

Speakers



Dr. Liang-Jenq Leu

呂良正 教授

CEO, Institute of Engineering Education Taiwan (IEET), Taiwan

中華工程教育學會秘書長、國立臺灣大學土木工程學系教授、
臺灣營建研究院院長

Graduated with a PhD in Theoretical and Applied Mechanics from Cornell University, USA, Prof. Liang-Jenq Leu, a renowned expert in Structural Engineering, is on the faculty of Dept. of Civil Engineering at the National Taiwan University (NTU). Prof. Leu is currently on leave from NTU to serve as the President of Taiwan Construction Research Institute (TCRI). Apart from his positions at NTU and TCRI, he is also the CEO of Institute of Engineering Education Taiwan (IEET) and President of the Taiwan Society for Circular Economy (TWSCE). He was the President of Chinese Institute of Civil and Hydraulic Engineering (CICHE) and Chinese Society of Structural Engineering (CSSE). Prof. Leu has been dedicating much of his time and effort in research and practice of circular economy in recent years. Tapping on his own training and expertise as a structural engineer, Prof. Leu is a leader of circular economy in the Construction Industry in Taiwan.

In his capacity as the Department Chair at the Civil Engineering Dept. of NTU nearly a decade ago, Prof. Leu spearheaded a historical curriculum redesign and resulted in a Design Project Trilogy: Cornerstone, Keystone and Capstone courses. His leadership in curriculum renovation mirrors his passion in teaching and educating of students. Later when he came on board to be on the executive team of IEET, the accreditation agency in Taiwan, Prof. Leu was able to bring his passion for education to the next level: be the change agent and quality assurance advocate of engineering and technology education. During his tenure as the CEO of IEET, Prof. Leu has been an active player among the international accords, namely the Washington Accord, Sydney Accord, Seoul Accord, and the Canberra Accord communities. His keen insight and rich international experience contribute much to the maturity and advancement of the IEET accreditation system.



Panel Session II

The Trends & Innovation in QA in Response to the Post-Pandemic Era

Speakers



Dr. Craig Thompson

CEO, The International Centre of Excellence in Tourism and Hospitality Education (THE-ICE), Australia

國際觀光與餐旅管理教育卓越中心執行長

Dr. Thompson studied humanities at Bristol (UK), but following a few years working in tour operations in Europe, decided to undertake a masters in Tourism Management and then a Ph.D in Tourism and Entrepreneurship at the University of Strathclyde in Glasgow. Since then, Dr. Thompson has worked in the public, private and educational sectors of the hospitality industry for more than 30 years. He was the founding Academic Director of Europe's largest and most successful hospitality education group, has managed programmes and led successful accreditations in Switzerland, UK, NZ, NL and AUS institutions, and designed a multi award winning chef training programme.

Dr. Thompson has produced a number of publications and has been the key-note speaker at multitude of international conferences. He is also a member of editorial board for Research in Hospitality Management and Journal of Tourism Futures. Dr. Thompson is an acknowledged educational management and educational quality expert with proven and unique experience of leading public and private institutions, in six national contexts, and of leading and undertaking internationally significant quality assurance procedures, complemented by a solid grounding in industry. Since 2018 Dr. Thompson has been CEO of the International Centre of Excellence in Tourism and Hospitality Education (THE-ICE), the only international accreditation agency to specialize in the domains of hospitality, tourism, events and culinary arts. Recently Dr. Thompson has been appointed to the governing boards of a number of educational institutions. Dr. Thompson now lives in the north of Scotland where he and his family operate a number of successful hospitality and retail businesses.



Panel Session II

The Trends & Innovation in QA in Response to the Post-Pandemic Era

Speakers



Dr. Hua-Chi Chou

周華琪 副研究員兼主任

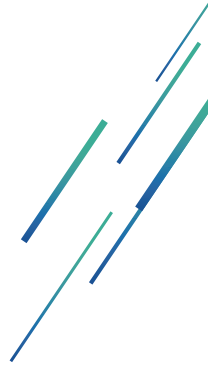
Chief of Project Division, Higher Education Evaluation and Accreditation Council of Taiwan (HEEACT), Taiwan

財團法人高等教育評鑑中心基金會副研究員兼主任

Dr. Hua-Chi Chou is Associate Research Fellow and Chief of Project Division of Higher Education Evaluation Accreditation Council of Taiwan (HEEACT). She received her Ph.D. in International and Comparative Education from National Chi Nan University. She was a Project Assistant Researcher of College Entrance Examination Center (CEEC) and participated in the research on policy reform of the university entrance system in Taiwan. She had worked as an Administrative Officer at the Learning and Career Development Center of Asian University for several years. She was also an Adjunct Instructor in the Department of Education of National HSINCHU University of Education. She specializes in higher education, comparative education, higher education quality assurance.



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