財團法人高等教育評鑑中心基金會
Higher Education Evaluation and Accreditation Council of Taiwan

Regulations Governing the Handling of Feedback Provided by Higher Education Institutions

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Article 1

The Higher Education Evaluation and Accreditation Council of Taiwan (hereinafter "the Council") formulated these Regulations in order to protect the rights and interests of universities and colleges being evaluated (hereinafter "the institutions").

Article 2

An evaluated institution that receives the On-Site Visit Report may provide feedback to the Council within fourteen working days if it believes that one of the following situations exists:

1. A violation of procedure occurred during the on-site visit;
2. Data, information, or written content in the initial report does not conform to the actual state of affairs at the institution, meaning the initial report does not conform to the facts; and
3. The institution is providing supplementary documentation along with a request for revision due to a lack of sufficient information provided during the on-site visit and subsequently included in the Report.

Article 3

An institution must complete the Application for Providing Feedback to the On-Site Visit Report and submit it to the Council by the specified deadline. Late applications will not be considered. Feedback for the Report may be provided one time only.

Article 4

After the deadline of feedback, the Council may invite Reviewers to a discussion and to investigate, compile Reviewers' opinions into Comments, and then forward the Comment Form to the Accreditation Recognition Committee.

Article 5

When necessary, an institution may be requested to provide supplementary explanations in writing during the handling of feedback.

Article 6

All personnel involved in handling feedback must strictly adhere to principles of confidentiality.

Article 7

These Regulations shall take effect upon approval by the Board of Trustees of the Council.